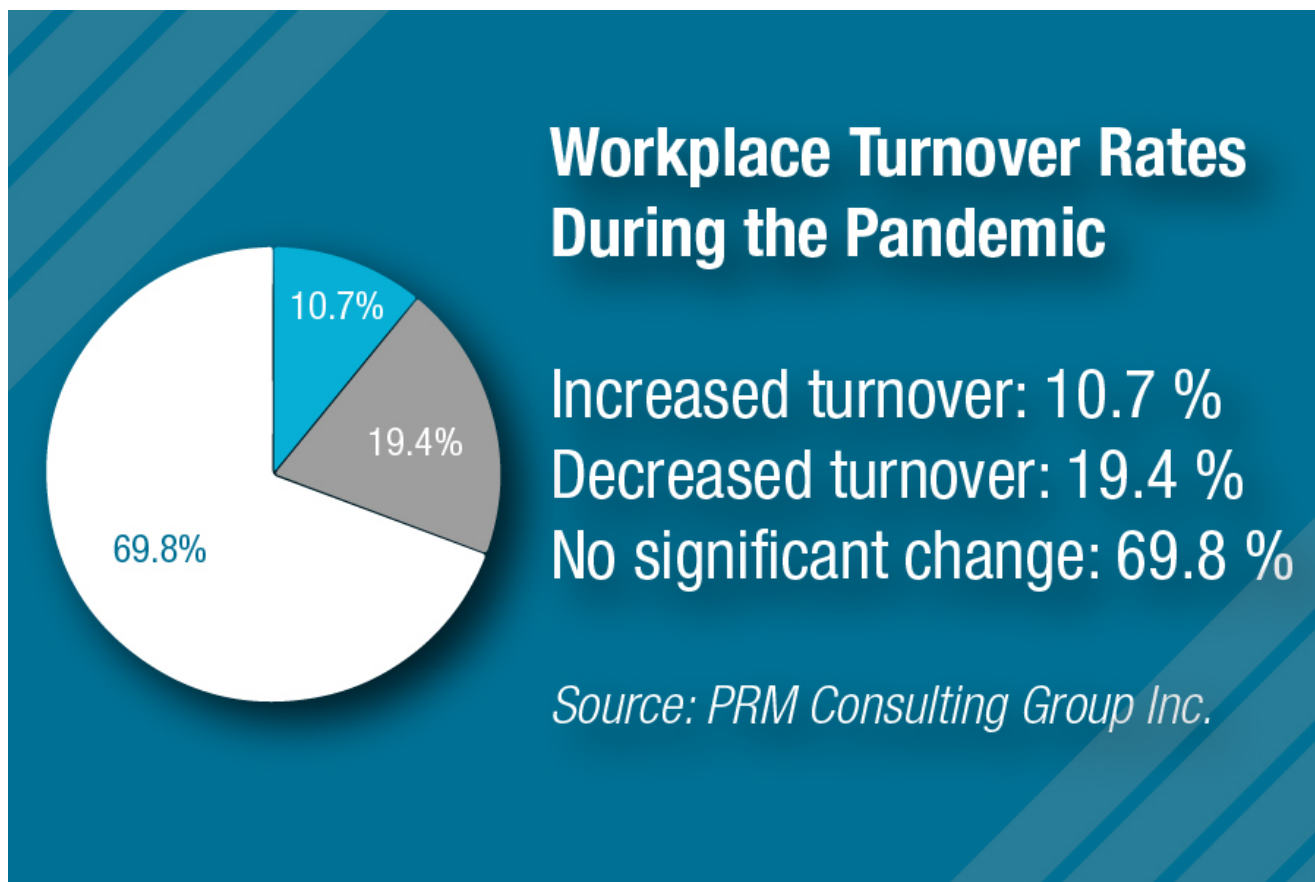


Survey Takes a Pulse on Remote Work and Pay Policies

PRM Consulting Group's survey of nonprofit organizations finds that many respondents plan to offer flexible work schedules for their employees as a result of the pandemic.

5/20/2021 8:00 AM [Twitter](#) [Facebook](#) [LinkedIn](#)

News



Companies have adapted to remote work environments in the last year due to COVID-19, which is a new landscape for the accounts receivable management (ARM) industry as it responded to local and state mandates and federal safety guidelines.

Those guidelines are shifting again with the availability of the COVID-19 vaccine and as local and state entities shift their mandates for workplaces, but it is expected that remote work will have a presence for businesses and the ARM industry in some capacity going forward.

ACA International recently asked 11 member CEOs if their companies will continue to offer remote work after the pandemic. The results, published in the [May issue of Collector magazine](#), were mixed. Four CEOs said yes, three said no, and four were undecided.

To get a sense of these trends within the nonprofit sector, PRM Consulting Group Inc. (PRM) conducted a [survey](#) of organizations to determine how they are changing their pay programs and other policies related to staff who are working at home due to the pandemic.

The survey focused on questions related to changes in pay based on location and compensation policy/practice updates for the remainder of 2021.

Here are some of the key findings from PRM's survey:

- Over half of all respondents (60%) do not currently have or have no plans to implement a geographic pay policy for remote workers;
- About 76% of survey respondents plan to adopt a flexible work schedule for some or all employees;
- Half of all survey respondents (50%) will maintain their current salaries and salary ranges for remote workers regardless of remote workers' locations;
- About half (48%) of survey respondents currently reimburse some or all of their remote workers for home office expenses;
- Approximately 57% of survey respondents have already made or anticipate making changes to their pay and/or benefits programs as a

result of COVID-19; and

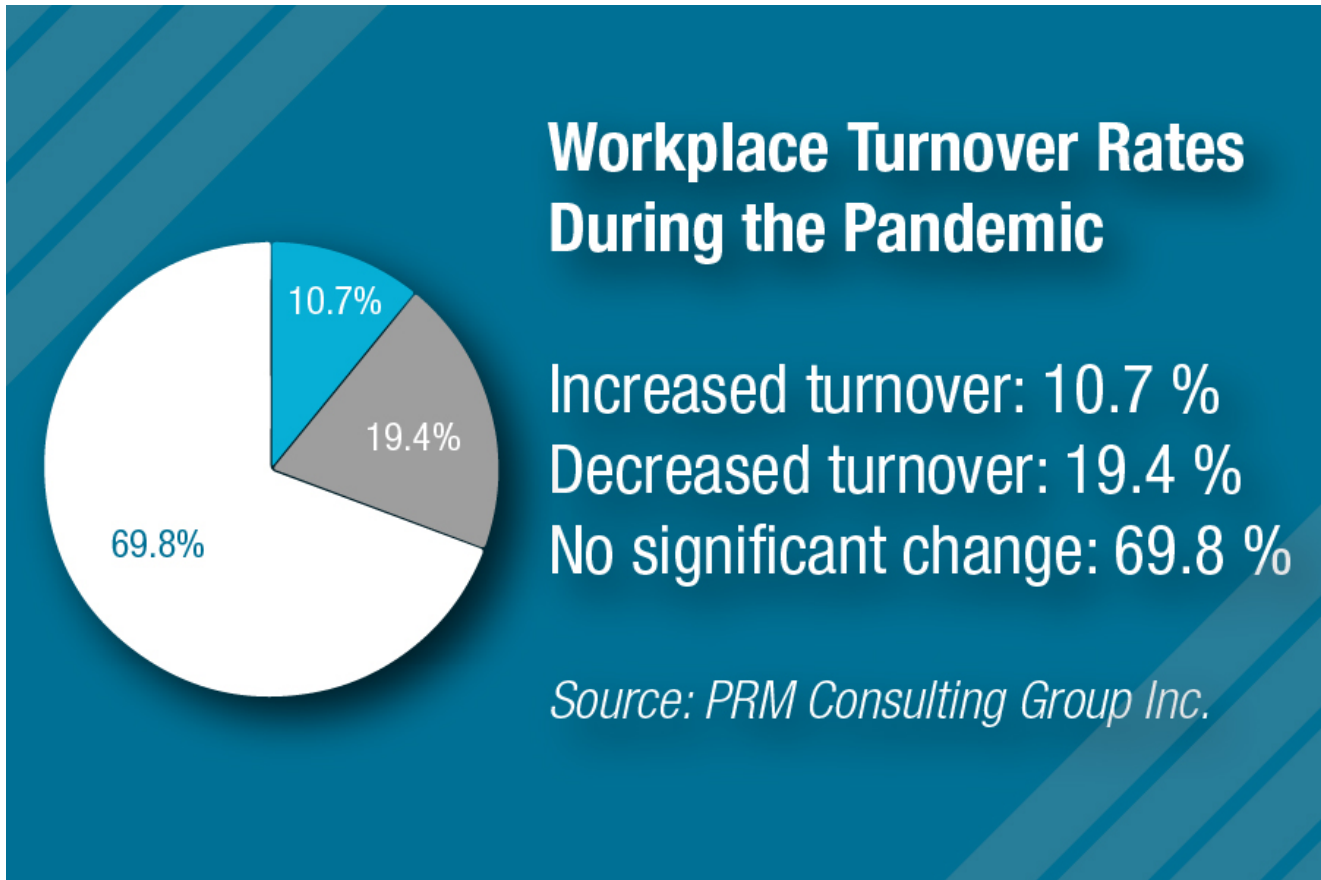
- Most survey respondents (70%) indicated there have been no significant changes in turnover since the beginning of the pandemic.

[Read the complete survey here.](#)

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